

Fairmont Hill Happenings **June, July 2018**



IMPORTANT INTERNET UPDATE

Time Warner, now Spectrum, has sent out a letter to all describing the approved internet contract which will raise the dues \$5 in January 2019 for that service. To clarify a little, you have the month of July to get a modem free from Spectrum which they will install free. Most of you already pay for internet service through them and you don't need to do anything. August 1 when the service contract begins your bill for internet service will be dropped from your bill. Most of you will be saving \$55 a month on your cable bill for internet, less if you have a special deal. You will only pay \$5 a month for internet and that won't start until January 1. The \$5. will be added to your monthly dues.

If you have internet through another company you can drop it and pick up a modem from a local Spectrum store and they will help you install if needed at no charge only in July. After that the fee is \$35. You need the Spectrum wifi modem as they are switching to a new DOCSIS 4.0 format which is a much higher speed than most store bought modems can handle.

The Time Warner channel line up will be switched to the Spectrum line up. Channel numbers will be moved around but that was going to happen in about six months anyway. Showtime channels will remain free but TMC and the Variety Pass channels won't be included. Residents who want to keep them will need to pay a monthly rate to put them on their account by calling the bulk customer service number included in their letter.

DON'T CALL SPECTRUM'S REGULAR CUSTOMER SERVICE NUMBER OR YOU MAY GET WRONG INFORMATION FROM AN INEXPERIENCED LOCAL CABLE STORE AGENT.

KUDOS TO DOUGLAS LANDSCAPE 2018 BEST SMALL BUSINESS AWARD

Recently Douglas Landscape owner Doug Matranga was given this award at the California Small Business Award luncheon in Sacramento by State Senator Bates for outstanding customer service and their work in transforming hundreds of O.C. properties like ours into "works of art" the Senator stated.

Those of you who have been here more than 14 years have seen a big change in the overall appearance of our property from when we hired Douglas. We have archived the before pictures if anyone would like to see them and has forgotten. They have also been good partners and not charged us for many services and materials like the color areas at the entrances and pools for 13 years.

POOL PROBLEMS AND REMINDERS

Recently there have been several incidents with the pools that need addressing. There is a rule against smoking in the pool areas followed by a fine. This is a health issue. There is a rule about the number of guests allowed in the pool. To clarify, four guests per unit is the intent, not four guests per resident of a unit. Putting pool furniture in the pool is considered vandalism and damages the furniture. Also cutting straps of the furniture will carry a big fine and is prosecutable vandalism.

Please report any pool violations to O.C Patrol for immediate service. They will check the fobs and we will know who the violators are and call them to a hearing. We also need the date and time of the incidents. After that call or email Stonecastle Mgmt. for follow up.

LEAVES, LEAVES, LEAVES

This time of year every year we have excessive plant growth which puts landscapers behind. This year we had excessive heat that killed leaves that normally don't shed multiplying the work load. Douglas as put on extra crews to catch up. Within a day or two the leaves are right back as before. Street sweepers come once a week and are supposed to take care of the street leaves, not landscapers. Concrete crack spraying is going on now.

VACATION TIPS AND VEHICLE SAFE LISTING

O.C Patrol will do a vacation check for you as will YL Sheriffs when notified. In fairness to all considering our parking problems, only short term safe listing is approved by the Board and Management. Showing you are using your garage for vehicles and how many vehicles you have is considered. Your other options are park at a friends house, park on Coachwood or Oakvale.

*****P*****

Board of Directors
Sharlene Dunn, President
Ricardo Perea, Vice President
Shelley Fajardo, Secretary
Ken Carlfeldt, Treasurer
Derek Bounds, Director at Large

Management Contact Information
Stonecastle Community Management
TARYN MARTIN, CCAM Community Manager
E-Mail: TARYN@StoneKastle.com
Facsimile # (714) 455-7064
Please call us at (714) 395-5245 for any questions
Customer Service related issues, we are here to help!

Emergency Numbers

Emergency Services – 911	Y.L. Police Services Non-emergency Dispatch 714 647-7000
Y.L. Sheriff Sub Station office	714 779-7098
Fire Department Non- emergency	714 744-0400
O.C. Patrol 800 525-1626	Yorba Linda Disposal 714 238-3300

Next Board Meeting 6:30 p.m. Wednesday, Aug. 8, 2018 Newsletter and alerts email sign up owners and tenants: fairmontcable@aol.com. Web page www.myhoa.com/fairmonthill